

Curriculum Vitae

This document contains all relevant information regarding his:

- Experience & Accomplishments
- Professional Affiliations
- Education
- Prior Sworn Testimony



Stay Safe
RISK SOLUTIONS

Clarence Izzard, CPP, PSP

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OVERVIEW

Professional Specialties

- Hospitality Risk Management & Compliance
- Forensic Liability Analysis for Legal Teams
- OSHA-Centric Safety Audits & Training
- Crisis Management & Emergency Response
- Workplace Violence & Active Threat Prevention
- Physical Security & Access Control Design
- Litigation Support & Expert Witness Testimony
- Internal Investigations & Claims Mitigation
- Executive Protection & VIP Safety Protocols
- Safety Program Development for Hotels & Resorts
- Staff Training: Safety, Security, & Brand Standards
- Guest Injury Investigations & Incident Reporting

Clarence Izzard is a internationally recognized authority in hospitality safety, forensic liability consulting, and enterprise risk management. With over 35 years of service in law enforcement, fire rescue, and global hotel security leadership, Clarence brings a depth of operational and investigative expertise that few can match.

As the Founder & Principal Consultant of StaySafe Risk Solutions, Clarence partners with leading hotel brands, legal teams, and corporate safety leaders to create actionable, compliance-forward strategies that protect people, assets, and reputations. His experience includes directing global security for Marriott Vacations Worldwide, supporting high-profile litigation as an expert witness, and training hospitality teams across North America, the Caribbean, Europe, and Asia.

Clarence's proven leadership and commitment to excellence make him a trusted consultant in safety-sensitive, high-stakes environments.

CORE COMPETENCIES

- Risk Management & Loss Prevention
- OSHA Compliance & Regulatory Adherence
- ADA Assessments & Accessibility Compliance
- Claims Management & Litigation Support
- Safety Program Development & Implementation
- Workers' Compensation & Liability Claims
- Team Leadership & Training
- Incident Investigation & Root Cause Analysis
- Policy Development & Enforcement
- Data Analysis & Trend Identification
- Multi-Property Risk Assessments & Audits

EXPERIENCE

MARRIOTT VACATIONS WORLDWIDE

Marriott Vacations Worldwide, Inc. **Corporate Director, Global Safety & Security**

- Lead safety, security, and loss prevention programs across 120+ global properties, including resorts, restaurants, and recreational facilities.
- Manage and develop a team of four Regional Safety and Security Managers, ensuring consistent execution of corporate risk control programs.
- Administer all aspects of claims management, including investigations, documentation, and collaboration with insurers, legal counsel, and third-party administrators.
- Conduct regular property audits to ensure compliance with OSHA regulations, ADA accessibility requirements, and internal safety policies.
- Collaborate with executive leadership to design and implement safety policies that reduce liability, enhance team member and guest safety, and control insurance premiums.
- Represent the organization during hearings, pre-trial conferences, and litigation proceedings, providing expert testimony as needed.
- Implement enterprise-wide safety training programs that improved OSHA compliance, enhanced incident reporting accuracy, and reduced workplace injuries by over 10% year-over-year.
- Partner with operations teams to analyze loss trends, implement corrective actions, and target high-risk locations, significantly reducing both guest and employee claims.

starwood Hotels and Resorts

Starwood Hotels & Resorts Worldwide, Inc. **Corporate Senior Manager, Security & Safety**

- Directed loss prevention and safety programs across all North American and Caribbean properties.
- Managed general liability, workers' compensation, and property claims, coordinating closely with insurers and legal counsel.
- Developed and implemented safety and risk control policies, ensuring compliance with OSHA, ADA, and corporate standards.
- Conducted safety audits, identified vulnerabilities, and implemented corrective action plans.
- Delivered training programs to property leadership on loss prevention, risk mitigation, and regulatory compliance.
- Served as a key liaison during litigation proceedings, providing documentation and expert analysis.



American Express
Regional Security Manager
Atlanta, GA

- Oversaw security operations across regional offices.
- Implemented fraud prevention protocols and employee safety training.
- Supported emergency planning for high-risk client sites.



InterContinental Hotels Group (IHG)
Regional Loss Prevention Consultant

- Developed and implemented safety, security, and loss prevention programs across managed and franchised properties.
- Conducted property audits to assess risk, compliance, and operational safety.
- Investigated incidents and claims, prepared case files, and collaborated with insurers and legal counsel to manage resolutions.
- Delivered training sessions to property managers to enhance risk awareness and incident prevention.

Sheraton Atlanta Hotel
Director of Loss Prevention

- Directed all safety, security, and loss prevention efforts for a full-service hotel property.
- Supervised a team of 30 security personnel, providing training and performance oversight.
- Conducted internal investigations of employee misconduct, theft, and safety violations, working closely with HR and legal teams on disciplinary actions.
- Developed and implemented property-specific safety and security policies aligned with corporate and regulatory requirements.



Winston-Salem Police Department
Public Safety Officer, Winston-Salem, NC

- Provided front-line law enforcement, community outreach, and public safety education.



Winston-Salem Fire-Rescue
Firefighter, Winston-Salem, NC

- Performed emergency medical response, fire suppression, and life safety inspections.

EDUCATION

- Bachelor of Science, Criminal Justice, Appalachian State University

PROFESSIONAL AFFILIATIONS

Certifications

- **Certified Protection Professional (CPP)** and **Physical Security Professional** by the ASIS International



Memberships

- **ASIS International** | Member of the leading global organization for security professionals; certified in CPP and PSP credentials
- **American Hotel & Lodging Association (AHLA) – Security Committee** | Active contributor to hospitality-specific safety standards and best practices
- **International Association of Professional Security Consultants (IAPSC)** | Network of vetted independent consultants; supports ethics, education, and industry advocacy
- **Association of Certified Fraud Examiners (ACFE)** |
- Engaged in ongoing education on fraud detection, liability reduction, and investigative methods
- **OSAC – Overseas Security Advisory Council (U.S. Department of State)** | Participates in global threat briefings and public-private security collaboration

Prior Sworn Testimony

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